



Durham Public Library

05/18/2020

Dear Friends,

We are so happy to offer physical materials once again from our collection in the form of our **“Library-to-Go”** service Monday through Friday from Noon to 5:00PM. You can find the procedures for this service by clicking on the following link: [“Library-to-Go” Pick-up Procedure for Patrons](#).

Phase I of our re-opening plan calls for frequent sanitizing and using engineering and administrative controls to limit contact between our staff members and between our patrons to ensure safety. We are using creative scheduling to welcome our staff back into the building to support “Library-to-Go”, and we have changed the traffic pattern in the lobby to a one-way flow. The constantly evolving situation has required lots of creative thinking on our part!

Additionally, all the materials being returned through the book return are checked-in and quarantined for a minimum of 72-hrs before being re-shelved and/or being made available for patron holds. So, if you happen to notice that you have an item on the reserve shelf for you, but we haven’t called you yet to pick it up yet—the item is being isolated as a precautionary measure.

The work of the Library goes on and we are still here for you providing information services and content and activities for adults and children via the DPL website and social media platforms. As a matter of fact, interest in and use of our digital resources has skyrocketed! I am excited to share with you that we will soon have both **hoopla** and **Kanopy** streaming services to add to our repertoire of digital resources available to patrons!

If you need any help with the electronic devices necessary for using our online digital resources, please give us a call at (603) 868-6699 or email us at durhampl@gmail.com. We have device help available!

Check our website and weekly newsletter for updates about library services. Please call or email us if you would like to be added to our newsletter. The most current information about Library happenings can be found there.

Thank you for all your patience and support for the Durham Public Library during this time. We WILL get through this together!

Respectfully,

Sheryl Bass
Library Director
Durham Public Library

Visit our [COVID-19 resources and services page](#) on our website listed under [Library Resources & Services](#).