Frequently Asked Questions

Why won't my library card number work?
Contact KFL. We likely need to update your card. Stop by KFL and we can take care of it.

How long can I keep an Item?
21 days.

How many items can I have out?
Three.

Can I renew my items?
No. This is dictated by the publishers.

Can I return an item early?
Yes. Go to **My Books** to return items.

Is my reading progress saved?
Yes, use the Bookmark feature to save your progress.

Why do I have to wait for a digital item?
The current model used by publishers dictates that eBooks & audiobooks be treated in the same way we lend physical items, thus one copy/one user.

How many holds may I have at once?
Three.

How do I know when a hold is ready?
You will get a note in your message center. If you want an email, you can sign up for that in the **Settings** tab. You will have three days to download your holds.

Why aren't there more bestsellers in the collection?
Many of the big publishers do not sell digital items to libraries. If they do, it is at much higher cost and with stricter limitations than to individuals.

We are here if
you have questions
or get stuck.
Stop by or give us a call!

Kennebunk Free Library
112 Main Street
Kennebunk, ME 04043
207-985-2173
www.kennebunklibrary.org

Maine InfoNet

Download Library

cloudLibrary

A new and improved way to enjoy eBooks and audiobooks on your favorite device

KENNEBUNK FREE LIBRARY

Get Started with cloudLibrary!

All you need to use the cloudLibrary is your library card number and a compatible device.
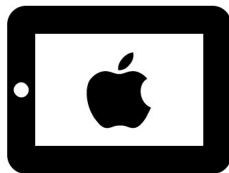
cloudLibrary works on these devices:

iOS App
iPad
iPhone
iPod Touch

Android App
Android Phones
Android Devices

Nook App
Nook Tablets

PC/Mac App
Windows
Mac OS X
Nook eReader
Kobo eReader

Kindle Fire App
Kindle Fire
Kindle Fire HD
Kindle Fire HDX

Unfortunately, cloudLibrary does not work with e-ink devices, such as Kindle Paperwhite.

1 Download the cloudLibrary App

For iOS and Android devices, search in the app store for cloudLibrary

For all other devices (including Kindle Fire) visit: http://yourcloudlibrary.com

There will you find links and instructions on how to find and download the app to your device.
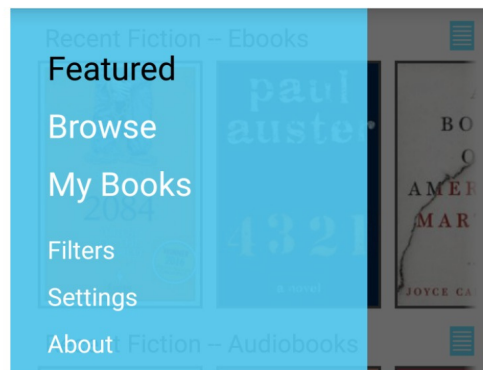
2 Set up the cloudLibraryApp

Open the cloudLibrary app

Select the State by scrolling down to Maine

Select your Library

Enter your library card number

You're ready to go!

3 Use the cloudLibrary App

To access the menu, tap on the 3 bars in the upper left corner.

The menu has 6 options: **Featured**, **Browse**, **My Books**, **Filters**, **Settings**, & **About**.

Featured: This displays the newest titles or other collections of interest.

Browse: Browse by genre or search for a specific book or author by clicking the magnifying glass in the upper right of the screen.

To check out or hold a book from the Featured or Browse screen, tap on the cover image of the book.
(Hint: audiobooks have a headphones icon on their cover)
Tap **Borrow** to check out or **Hold** to place a hold on a title.

My Books: Borrowed books can be found here. Go to this tab to read or listen to your books.

Filters: Control what shows up in the Browse tab, limiting to eBooks or audiobooks, all titles or only available titles.

Settings: Adjust settings to make cloudLibrary right for you. Control hold notifications, cellular data usage (select Download to prevent cellular data usage), reading history, and more.

About: Get help, contact KFL, or visit our website.

Don't forget, you can always call or stop by KFL for one-on-one help.