

Holliston Library Hotspot Lending Policy

Any Massachusetts resident is eligible to borrow a hotspot. Borrowers must be 18 years old and a valid Minuteman Library Network card is required. Hotspots will not be sent through the statewide delivery system.

One hotspot is allowed per household. Each hotspot will support up to 10 connected devices. Hotspots may be borrowed for 3 weeks with one renewal of an additional 3 weeks if no other patrons are waiting.

Any attempt to alter the configuration of the hotspot is strictly prohibited and may result in loss of borrowing privileges.

Hotspots are filtered by default using T-Mobile’s content filtering for education. Borrowers may request that hotspot filtering be disabled. The library will not ask for a stated reason.

A hotspot must be returned to a library service desk. Do NOT place it in the outside book drop or return it to other libraries.

If the hotspot is not returned within 3 days after the due date, service will be turned off and the hotspot will become unusable. If the hotspot is damaged or not working, report the damage to a staff person.

Problems? Direct borrower technical support is provided by T-Mobile to library hotspot borrowers at: **(844) 341-4834.**

The Library is not responsible for any files, data or personal information accessed/transmitted using the hotspot. The Library will have no liability for direct, indirect or consequential damages related to the use of the mobile hotspots, including loss of data or privacy invasions. Those who use the hotspots do so at their own risk and assume full liability for their actions.

Hotspot users are accessing the internet through the T-Mobile network, not the Library’s network.

Illegal acts involving Library equipment or services may also be subject to prosecution.

Hotspots are paid for with American Rescue Plan Act and Institute of Museum and Library Services funds.

I agree to comply with the rules above.

Name _____ Date _____

Signature _____ Card # _____