



Thursday, May 4, 2023

REGISTRATION, BREAKFAST, EXHIBITORS OPEN (CARRIAGE HOUSE) 9:00am-9:45am
(Breakfast sponsored by MHEC – Massachusetts Higher Education Consortium)

Session 1, 10:00am-11:00am

CLNH Membership Meeting and Mini Performer Showcase, Moriah Churchill-Calkins and CLNH Board (Full Ballroom)

CLNH members are invited to attend our spring membership meeting to vote on some updates to our Bylaws, and then sit back and enjoy a Mini Performer Showcase featuring NH children's favorites: Julieann Hartley, Squam Lakes Science Center's live animal outreach, and Magic Fred.

Peas and Carrots: how public libraries and schools can work together, Mindy Atwood, NH State Library (formerly Director of the Abbott Library), Russell Holden, Superintendent, Terra Geer, Director of Student Services, Rachel Gregoire, Speech Language Pathologist/Special Education Teacher (Ballot Room)

The Abbott Library and the Sunapee School District have worked together on a number of programs and initiatives through the years. From making Abbott Library's storytime a part of the extended school year (ESY) preschool in the summer of 2022 to working together to deliver library books to homes via school bus from April to August of 2020 to the creation of an academically enriched Summer Camp experience for campers and ESY students alike, the results have been beneficial to all involved. Topics covered will include how the core values of special education and public libraries intersect, what motivates collaboration between the school district and the public library, unexpected positive outcomes, room for improvement and growth, and how to begin similar programs between your library and your school district. There will be ample time for questions at the end.

Marketing for Small Libraries, Suzanne Macauley, Program Director, OWWLLibrary System (Virtual presentation, ITS Sponsored) (Golden Pond Room)

Marketing is not just for big business or big libraries. Small and rural libraries can greatly benefit from having an intentional plan for promoting their materials, programs, services, and staff. Learn how to determine your audience, pick the right platforms, and craft your messaging to help raise awareness about the library even with limited time, staff, and budget.

The Center for the Book at the NHSL- An Overview, Mary Russell, Felicia Martin, NH State Library (Oval Room)

Established in 2003 it is the mission of the Center for the Book at the NHSL to celebrate and promote reading, books, literacy, and the literary heritage of New Hampshire and to highlight the role that reading and libraries play in enriching the lives of the people of the Granite State. Join us to learn about our current projects and how we fit into the national Center for the Book network.



Session 2, 11:15am-12:15pm

Starting Young: Launching Family Making Experiences at the Library, Gail Zachariah, Amy Kraemer, Keene Public Library (Laker Room)

Keene Public Library has just completed an IMLS-funded Little Makers program measuring learning outcomes for children ages 2-6 in making and tinkering programs at the library. We will present results from the initial stages of our project, how programming shifted due to the COVID-19 pandemic with a renewed focus on parents' and caregivers' exploration of making and tinkering through everyday experiences. We will also explain how we incorporate the Little Makers framework in our young children's programs. Participants will get a taste of the kinds of activities, prompts, and messaging we found effective in reaching our littlest makers and those who care for them.

The Work of Leaders and Managers: Differences, Similarities, and Alignment, Deb Hoadley and Maureen Sullivan (Garwood Room)

Participants in this program will learn about the key work activities of leaders and managers and explore how the two roles can be effectively integrated in practice. The emphasis will be on understanding the important work of leaders based on the premise that everyone has the capacity and opportunity to be a leader in today's library organization.

Problem Programming: It Happened to Us! Nicole Rheume, Amber Coughlin, Celeste Pfeiffer, Lebanon Public Libraries (Golden Pond Room)

The media coverage of censorship has mainly been focused on book challenges, but the reality is that it's not just books that are getting banned. What do you do when one of your programs gets challenged? In this panel, we will discuss the realities of controversial programming as well as discussing creative solutions and best practices for overcoming these challenges, specifically focusing on a recent Drag Story Hour that was challenged at the library.

The Reference Interview and the Art of Asking Questions, Susan Harmon, Manchester City Library (Ballot Room)

The reference interview is a fundamental service that information professionals provide to library patrons. By asking questions, librarians can help patrons refine their search query and locate useful information sources. Not only does this reduce the time a patron might spend on unfruitful searches, it also increases patron satisfaction in the service they receive. This workshop will give an overview of why and how we conduct reference interviews, and give special focus to the types of clarifying and sensemaking questions information professionals can use to conduct a successful interview.

Sustainability Roundtable, Judy Russell (Oval Room)

Come share ideas about how your library is responding to various sustainability practices.

LUNCH 12:30pm-1:15pm, Buffet (Chris Craft and Laker Room) - Sponsored by Partners for Rural Impact

VENDOR EXCLUSIVE TIME 1:15pm-2:00pm (Dessert Available in Carriage House Room)

Session 3, 2:15pm-3:15pm

Youth Readers Book Review with Chris Rose, Chris Rose, Salem School District (Laker Room)

Children's book industry expert Chris Rose will review recent and upcoming children's titles to assist librarians with reader's advisory for youth.

Reaching Veterans at Your Library: Writing Military Experiences, Christy Billings, Russell Library, Middletown, CT (Golden Pond Room)

Reaching Veterans at Your Library will be a presentation about starting and sustaining a writing group for Veterans. This group has participants from all branches of service, and is made up of both men and women. We will talk about the writing prompts used, and ways to continue to expand interest in the program, including book discussions with elementary school students. Hear some of the stories told in the Veterans' own words, in their own voices. Learn about the process of successfully applying for, and receiving grants. You can reach Veterans at your library!



Using the 9-Box Grid as a Performance Management Tool, Carol Kilmister, Senior HR Consultant, Primex (ULAC Sponsored) (Ballot Room)

Employee retention is a top management priority, particularly when the unemployment rate hovers in the low single digits. Since we can't create employees out of thin air, let's focus on what we can do - assess the ones that we have and determine how to keep them happy, productive, and engaged. This session will introduce participants to the 9-Box Grid as a tool for performance management. We will discuss the benefits and limitations of this tool and how to effectively assess current employees. We will also briefly discuss how to structure a one-on-one meeting agenda to share feedback and continue to cultivate the employment relationship.

The New Hampshire Digital Newspaper Project: An Overview, Laura Braunstein, Shaun Akhtar, Jennifer Mullins, August Guskowski, Dartmouth Library (Garwood Room)

In 2022, New Hampshire became the fiftieth state to join the National Digital Newspaper Program (NDNP), with the goal of digitizing 100,000 pages of historical New Hampshire newspapers from microfilm by 2024. The NDNP is a long-term partnership between the National Endowment for the Humanities (NEH) and the Library of Congress to develop Chronicling America, a free, searchable database of 20 million pages of newspapers from all states and territories. The New Hampshire Digital Newspaper Project (NHDNP) is a collaboration among Dartmouth College, the New Hampshire State Library, the New Hampshire Historical Society, and the University of New Hampshire. This coalition is dedicated to responsible stewardship of the state's cultural heritage and making it open access and freely accessible to all. In this panel, staff from the Dartmouth Library will give an overview of the NHDNP, including the title selection process, our digitization workflow, and metadata. We'll also discuss future plans for the project, and invite attendees to share ideas for community engagement activities.

Things they don't tell you that can happen in libraries, Denise van Zanten, Manchester City Library (Oval Room)

Let's talk about some of the challenges we all face while serving the public no matter the size of your community. An open discussion about how to handle library visitors who may have addictions, mental health issues, or behavioral issues as we try to provide a safe and welcoming library space for all visitors.

Session 4, 3:30-4:30pm

Great Stone Face Book Award Tea, CLNH, Nancy Sheridan, Great Stone Face Committee Co-chair, Lucia Von Letkemann, Great Stone Face Committee Co-chair (Laker Room)

The 2023 Great Stone Face Book Award winner will be announced at the annual GSF Tea. Tea and coffee will be available to celebrate, and we'll reveal the 2023-24 nominees!

Naturebrary - Libraries as Nature Connectors, Deborah Dutcher, NH State Library (Garwood Room)

In 2008 Richard Louv's book, *The Last Child in the Woods* became a catalyst in the nature education movement and normalized the idea that children, and adults need nature. A plethora of behavioral, physical, emotional and psychological problems see improvement and an overall sense of well-being is felt by most when provided with regular opportunities to connect with nature. In and outside of the public library, librarians are designing unique ways to tie into the back-to-nature movement. Developing a deeper connection with our environment is cost-effective, environmentally-friendly, fun and educational. This session will explore possible partnerships in New Hampshire, programming best practices, ideas, resources and hopefully inspire you to facilitate these natural experiences for all-ages at your library.

Rural Health Resources, Margot Malachowski, UMass Medical School (Ballot Room)

Evidence shows that there are marked health disparities between those living in rural areas versus their urban counterparts. Not only do rural residents suffer from higher incidence of chronic illness, but they also have limited access to primary care services and are more likely to be uninsured or under-insured. This session will describe hallmarks of rural America, identify access challenges of living in rural communities, and equip participants with tools to service the health information needs of those living in rural communities. We will explore websites from the National Library of Medicine, U.S. Department of Agriculture Economic Research Service, and Rural Health Information Hub.

EDI (Equity, Diversity & Inclusion) Roundtable (Oval Room)

Come share ideas about how your library is responding to various EDI practices.

**RECEPTION, Fun, Frivolity, Networking, 4:30pm-5:30pm (Chris Craft Room) – Sponsored by ULAC
Entertainment provided by Eric Stern – donations will be accepted for the Educational Committee.**



Friday, May 5, 2023

**REGISTRATION, BREAKFAST, EXHIBITORS OPEN (CARRIAGE HOUSE) 9:00am-9:45am
(Coffee sponsored by Erin E. Moulton -- Writer and Genealogist)**

Session 1, 10:00-11:00am

***HR Challenges and Opportunities in a Post-Covid World*, Carol Kilmister, Senior HR Consultant, Primex (ULAC Sponsored)
(Laker Room)**

These are indeed challenging times. Although it may be too soon to be referring to our days as 'post-COVID', we can (and should) look back over the last few turbulent years and reflect on the ways in which the pandemic has changed our workplace 'normal'. The foreseeable HR landscape is one that will require us to pause and consider how we might establish new ways of working, managing, and leading. This session will discuss several HR-related challenges and opportunities that face public sector employers and offer a glimpse into the future of key areas of Human Resources including hiring, performance assessment, training and development, and leave administration.

***Word on the Street – Outreach by Book Bike*, Mathew Bose, Concord Public Library, Rebecca Kasten, Concord Public Library, Bailey Bernier, Jaffrey Public Library (Golden Pond Room)**

Bring the library out into your community...by bicycle. Learn how the Jaffrey Public Library and Concord Public Library have visited parks, schools, community events, and harder to reach places, in their communities. We'll share the nitty gritty about starting a book bike program, and regal you with stories of our successes and failures. Different equipment (i.e. traditional bike vs. electric assist bikes), services (i.e. storytimes, WiFi, home delivery, etc.), and important resources, will be highlighted so that you can leave with all the knowledge and motivation necessary to start your own book bike program at your library.

***Why Can't We Be Friends? School-Public Library Relations*, Nicole Gauvreau, Pease Public Library, Nina Sargent, Plymouth Regional High School Learning Commons (Ballot Room)**

School libraries/learning commons/media centers and public libraries have been serving the same populations separately for too long. Creating a relationship with each other builds a stronger community that is better informed and able to find resources. No matter which school or grade patrons are in, this helps with major transitions. Public libraries provide materials that may not be available to students and for whole family connections. School librarians give public librarians a heads-up as to upcoming projects, developing interests, and resources families may need. See how one team has successfully bridged the gap.

***BookBoxes: Library Subscription Boxes for All Ages*, Jane Martina, Katie Spofford, Trina McLennon, Autumn Smith, Wadleigh Memorial Library (Garwood Room)**

During the Pandemic, libraries came up with creative ways to reach their readers. For the Wadleigh Memorial Library, this took the form of their monthly BookBox program that they continue to offer to the Milford, NH Community. BookBoxes are free personalized library subscription boxes filled with two hand-selected books, treats, reading recommendations, and so much more! In this presentation, Wadleigh Memorial presenters will talk about how they run their BookBox program, including how they come up with monthly themes, select books for their subscribers, purchase materials, keep track of reading recommendations and statistics; while providing you with tips on how to make this program customizable to your library so that you can get started with your own BookBox program. Join us to learn how to bring BookBoxes to your community!

***Technical Services Roundtable* (Oval Room)**

Come share best practices and tips on everything related to technical services.

Session 2, 11:15am-12:15pm

***NH Advocacy Essentials*, Jess Wojenski, Emma Sevigny, New Futures (Golden Pond Room)**

Attendees of this session will learn the basics of advocacy on the state level. Key takeaways will be:
How the NH Legislature works. How to use stories in advocacy. Tips for advocating within NH government.



Making the Call: DCYF, Jessica Heiple, Melissa Vermette, DCYF, Constituent Relations (Ballot Room)

As librarians, we often see children and families in crisis coming through our doors. We can give them our resources, but what happens at home? What if they are minors and unsafe at home? What if you witness behavior that seems dangerous to you? This program will answer the question how do you know when it is appropriate to make a call to report suspected abuse or neglect, knowing that you may be altering lives forever. What is the process exactly, and what happens after that call is placed? Question and answer period to follow.

Who Me, Lead a Book Discussion? Steps to hosting engaging book groups at your library. Christy Billings, Russell Library, Middletown, CT (Oval Room)

Learn how to choose titles and hold successful book discussions with your patrons, even around difficult topics. Discover how to find discussion questions or create questions even if none are available from the publisher. Hold events that create great dialog and engage your participants in your library, or offsite at community partner locations. Some of the discussions during the presentation will be racial justice, classics, books and brews as well as very unique ones, such as 'Book Talk with a Walk,' and 'Book Yak in a Kayak.'

No More Static Shelves! Making your collection more dynamic and less daunting. Lucia Von Letkemann, Portsmouth Public Library (Garwood Room)

Library collections are all too often made up of long, unbroken shelves of spines, organized for our professional convenience, but not the most welcoming or accessible to the casual browser or independent user, particularly young adults. I will be discussing genrefying, dynamic shelving, and other topics around making our collections as eye-catching and accessible to users as possible. We will explore the benefits of embracing retail-like displays, genre and series labels, and most likely a brief foray into the joys and benefits of a good weed.

RTFM or How I learned to stop worrying and love the docs, Chuck McAndrew (ITS Sponsored) (Laker Room)

Chuck McAndrew shares his story about how learning to effectively use documentation made him a better technologist. Tutorials and classes rarely teach how to use documentation, but it is a skill to be learned and an essential part of the day to day work of a technologist. In this talk, Chuck will share how documentation aided his technology journey and it can aid yours too. Bio: Chuck McAndrew is a technologist with a background in librarianship. He has worked as an auto mechanic, a sword maker, public librarian, and served as a US Marine. He currently works for a federal contractor building applications and cloud infrastructure for the Library of Congress.

LUNCH 12:30-1:15pm, Buffet (Chris Craft Room) Guest Speaker NHLA Lobbyist Teresa Rhodes Rosenberger (Banquet Room) – Lunch sponsored by ByWater Solutions

VENDOR EXCLUSIVE TIME 1:15pm-2:00pm (Dessert Available in Carriage House Room)

Session 3, 2:15-3:15pm

ELI5 (Explain Like I'm 5): Artificial Intelligence & Future Implications, Bobbi Lee Slossar, NH State Library, Mark Glisson, Hooksett Public Library (Laker Room)

In this presentation, Mark Glisson and Bobbi Slossar will break down emerging technologies based on artificial intelligence in simple, easy to understand language, discuss their current impact, and speculate about future implications for our libraries, greater communities and perhaps society.

Local History Rooms: Making Your NH Room More User Friendly, Rebecca White, Pease Public Library (Ballot Room)

Local history rooms and their materials are vital parts of any library collection. They maintain our local history and bring researchers into our buildings. Alas sometimes maintaining and conducting research in these rooms can be a daunting task for all involved. How do you make the most out of a small space? How can you make it easier for researchers to find materials? The archivist/reference librarian for the Pease Public Library will talk about how she revamped their local history room to increase usability not only for researchers but also for staff members. She will also talk about the budget friendly steps she took to help preserve the materials for many years to come.



Dungeons, Dragons, and Your Library! Adam Di Filippo, Holderness Free Library (Golden Pond Room)

Learn how to facilitate and play the world's most popular tabletop role-playing game! After attending this session, participants will understand the basics of Dungeons & Dragons. They will be able to facilitate sessions in person or online and they will have the information needed to communicate the positive aspects of the hobby.

Youth Outreach Refresh, Azra Palo, Nesmith Library and Courtney Wason, Wiggins Memorial Library (Oval Room)

As a youth librarian are you getting more requests for library tours and programming from outside groups? Not sure how to connect to new staff at schools and community organizations? Join Azra Palo and Courtney Wason for an open discussion about community outreach. Bring your experiences and your questions as we explore what outreach looks like since March 2020. *Program is a roundtable discussion. Respect and civility among our colleagues are presumed.*

Director Essentials, Denise van Zanten, Manchester City Library and Deb Hoadley (Garwood Room)

Are you a new director or want a chance to discuss some of the basics of being a director? Join us as we discuss budgeting, advocacy, personnel, building management, and other director-related topics.

Session 4, 3:30-4:30pm

Seeing Your Library Through the Eyes of Your Patrons, Greg Peverill-Conti, The Library Land Project (Laker Room)

The Library Land Project looks at public libraries from the patron's perspective. Since 2018, its founders have visited more than 400 public libraries across America (and Europe). This session will focus on the approach, experiences, and observations from the point of view of a user walking through the door for the first time.

Gatekeepers, Jen McCormack, Nashua Public Library, Natalie Moser, Laconia Public Library (Ballot Room)

How do you maintain a current, fact-based collection that also meets the demands of your patron base? How do you handle requests for books that blatantly skew or deny science? Join us to discuss our role as information professionals in an age of 'alternative facts' and pseudo-science.

Program is a roundtable discussion. Respect and civility among our colleagues are presumed.

READS-to-Go Book Bag Tasting Event, Gail Zachariah, Keene Public Library, Brianna Hemmah, Laconia Public Library, (READS Sponsored) (Garwood Room)

Come find out about and sample some of the more than 225 book discussion kits available for NH libraries to borrow. You can discover these new kits at this book tasting and learn how to use Kit Keeper to reserve a kit for your library's programs or the book discussions in your community. READS-to-Go is a program of the Reference and Adult Services (READS) section of the New Hampshire Library Association.

Nature Play for Libraries, Kayla Morin-Riordan, Madbury Library, Adam Shlager, Sandown Public Library, Laura Clerkin, Bethlehem Public Library (Golden Pond Room)

A panel of librarians from Bethlehem, Madbury, and Sandown will discuss creating spaces for nature-based learning and play. Panelists will give a brief overview of their library's nature space, all created in 2022 with ARPA funding.

YALS Roundtable (Oval Room)

Learn more about YALS and talk among your colleagues about collection development, programming, behavior, etc.

Thanks for supporting NHLA!

****Please note: This schedule is a living document and subject to change as circumstances require. We will update it with new information as it becomes available to us. We appreciate your understanding.***

Thank You Exhibitors and Sponsors!

