

Charlton Public Library

Reconsideration of Library Materials or Services Policy

Well-intentioned individuals or groups occasionally question the inclusion of items in Library collections or the content of Library programs or services. This policy explains the Charlton Public Library's commitment to providing open access to diverse information and describes the procedure that is followed when a Charlton resident expresses a concern about the content of Library collections, programs, or services.

Guiding Principles

The Charlton Public Library subscribes to the principles of intellectual freedom as stated in the First Amendment of the Bill of Rights to the United States Constitution, the [Library Bill of Rights](#) and its relevant interpretations by the American Library Association, the [Freedom to Read Statement](#), and the [Freedom to View Statement](#).

Collectively, these documents speak to:

- The right of every American citizen to freely hold and express beliefs, and correspondingly, the right of every citizen to access the expressions and beliefs of other people without restriction.
- The fact that it is unconstitutional for a government entity, such as a public library, to censor or restrict the free and open exchange of ideas.
- The Library's responsibility is to make available without restriction or judgment a wide diversity of ideas and viewpoints in support of an informed citizenry and a resilient, free, democratic society.
- The Library's obligation to safeguard intellectual liberty by supporting individual choice and judgment in seeking information; upholding the freedom to read, view, and listen; and challenging and resisting attempts to restrict access to information or ideas by those seeking to impose their own standards, opinions, or beliefs upon the broader community.
- The library field's commitment to honor the rights of an individual to use a library regardless of age, race, religion, gender, national origin, social or political views, etc., and the obligation of library staff to provide equal service to all library users.

The Library and Trustees recognize that individuals may object to Library materials, programs, and services out of a genuine desire to safeguard the well-being of their fellow community members and for reasons arising from deeply held beliefs and opinions. However, we take the position that the risk of restricting access to information and ideas is greater than the risk of providing it, and that each person is capable of assessing information and making decisions for themselves without undue interference from outside sources.

Library Practices in Support of Open Inquiry and Intellectual Freedom

As a community resource, the Charlton Public Library is obligated to provide diverse resources and information to meet the varied needs of community members who have different backgrounds, experiences, beliefs, and world views. This includes providing material that opposes, as well as supports, particular beliefs, opinions, and viewpoints, including potentially controversial material, for the benefit of community members who wish to explore perspectives different from their own. The Library aims to support the growth and fulfillment of individuals in all aspects of their lives and therefore provides resources that meet needs for entertainment and leisure as well as for learning, growth, and edification.

The Library does not promote particular beliefs or views. Rather, it provides resources to explore various opinions that apply to important, complex, and controversial questions, including unpopular and unorthodox positions. The presence of any item in the collection does not imply the Library's, Trustees, or Town's approval or endorsement of its contents, with the exception that Library staff make an effort to ensure that materials and programs which discuss matters of objective fact are reasonably accurate. Per the [Code of Ethics](#) of the American Library Association, Library staff do not allow personal opinions to interfere with professional decision-making or the equitable provision of services to the whole community, including in the selection of materials or event presenters.

Because the Library aims to represent diverse perspectives and ideas, not every event, service, or item in the collections will be for everyone. The Library does not make decisions on the basis of protecting patrons from particular content or topics and expects that individuals using the Library will determine which resources and services are right for them and/or their children. Library staff can help empower patrons to make these decisions by assessing their interests and guiding them to content that may be desired, but the ultimate responsibility for any person's use of the Library's collections, programs, and services lies with that person.

The Library does not restrict young people from using any part of the collection. Library events may have a suggested or required age range, predominantly as a way to ensure an event is attended by its intended audience. The children's and young adult collections and programming may include content too mature for some individuals in those age groups, as others of the same age may be ready for the material. A child's parents or guardians are responsible for determining what is appropriate for that child and for monitoring their access to Library materials. Neither Library staff nor other individuals may make such decisions for other people's children.

The Library avoids labeling or otherwise identifying materials to show approval or disapproval of content. (This is not to be confused with labels that indicate a genre, general subject matter, or area of the collection, which do not comment on the "appropriateness" of

the content, or with rating labels which come affixed to materials, which the Library does not remove.)

Reconsideration Process

The Library recognizes the right of Charlton residents to question Library materials, programs, or services. Any individual or group seeking the reconsideration of an item in the Library's collections, or a Library program or service, may submit a Request for Reconsideration Form to the Library Director. Upon receipt of the form, the Director will consult with Library staff, with the person submitting the request if needed, and with other relevant sources that may provide useful information in considering the request.

In making a decision, the Director will consider the nature and purpose of the item, program, or service itself; the Library's mission, goals, and policies; and American Library Association guidelines on intellectual freedom. The Director will make a timely decision regarding the request and will provide a written explanation of the reasons for the decision.

If an individual is not satisfied with the Director's decision, they may appeal it in writing to the Board of Trustees. The Trustees will consider the appeal at their next regular meeting, or they may schedule an earlier meeting should circumstances present the need. If Open Meeting Law or other circumstances prohibit the Board from meeting with sufficient speed when time is of the essence (i.e. an event is scheduled to happen), the Trustee Chair will consider the appeal. The decision of the Board of Trustees, or in extenuating circumstances, the Trustee Chair, will be final.

The Director and Trustees may take any of the following factors into account, as appropriate, in reconsidering an item, program, or service:

- Accuracy and currency of content
- Reputation, qualifications, and/or significance of the author, creator, presenter, etc., including their local importance if applicable
- Popular demand
- Relevance to the community's informational and recreational needs and interests
- Availability of other materials or programs that cover similar information or meet a similar need or interest, in the Library's current collections/services or otherwise
- Representation of diverse points of view
- Artistic, literary, and/or technical merit
- Appropriateness of the material for the level of its intended audience
- Quality of treatment of controversial issues
- Reviews from authoritative sources (professional journals, individuals experienced with the relevant subject area, other librarians, etc.); critical reception
- Relevance to the Library's mission and goals; relationship with other Library materials, events, or services

Factors that will not, in and of themselves, be considered appropriate reasons to remove an item from the collection or cancel a program or service include:

- An individual's personal disagreement or feelings of offense with the content or its presentation on the basis of their own particular opinions or beliefs (political, religious, or otherwise.)
- The origin, personal history and/or views of the author, creator, presenter, etc.
- The mere fact that content is controversial, graphic, or explicit, or includes profane language or sexual content
- Content considered inappropriate for children or teenagers that is in the adult sections of the collections or presented as part of an event aimed at adults
- A rating or "explicit content" warning

Evaluation of an item or program will be based on consideration of the item or presentation as a whole, not on selected individual sections. The Library will not alter or expurgate any individual section or sections of a work.

No item is to be removed from the shelf or be placed in a restricted-access status, and no program or service is to be preemptively abridged, modified, or canceled, during the reconsideration process. No item in the collection is to be removed or restricted, and no program or service is to be canceled, because of a complaint except in accordance with this procedure. Items that have become missing or lost but that are deemed to still be appropriate for the Library collection will be replaced.

Responsibility

Final responsibility for all Library policies lies with the Board of Trustees, who have approved this document. Responsibility for implementation of policies and day-to-day operations, including collection development and program planning, rests with the Library Director. The Director delegates these responsibilities and tasks to other Library staff members as appropriate. Decisions by Library staff are subject to review by the Library Director, as necessary.

The Library does not have control over the content of certain electronic collections, including those administered by the CWMARS consortium or the State of Massachusetts, or over materials that may be available through interlibrary loan from other libraries.

Approved by the Board of Library Trustees on February 21, 2019

Reviewed and accepted by the Board of Library Trustees on March 21, 2023