

## Durham Public Library

08/03/2020

Dear Friends.

Greetings from the Library where we are continuing to work through our phased plan for restoring full services to the community.

We were able to safely reopen the Durham Public Library for limited browsing services to the community on June 29<sup>th</sup> without issue, and though it feels different, many of our patrons have expressed absolute delight in being able to return to the building to safely browse the collection. We continued to add new books to the collection while we were closed, so we have many new reads available for our patrons to peruse and check out! We want to sincerely thank everyone for being so supportive and observant of our mask policy and traffic patterns. It has all gone very well, though we miss seeing your smiles underneath your masks!!

Though the last several months have been challenging to navigate, the COVID experience has given us an opportunity to demonstrate the Library's ability to transition and adjust to the environment and needs of our patrons. Libraries are masters at transitioning during challenging times. Cannot come to the Library? We will come to you by providing services, programming, and resources you can access from the comfort and safety of your home.

Case in point, over the last several months, we have dedicated much time and effort to beefing up our line-up of available digital resources. Early on we shifted our programming to virtual only and committed ourselves to adding a digital subscription to the New York Times, which was followed quickly by the addition of two new streaming services Hoopla and Kanopy. Recently, we added Consumer Reports online, which now gives our patrons access to impartial product reviews once again! If you have not checked out our digital resources, you can find access on our webpage located <a href="here">here</a>. Not sure about digital resources? Need some help figuring out what they are and how to use them? The Library can help. We continue to offer device help but starting this fall we will be offering a whole course of help sessions on how to use our other resources. See the <a href="here">DPL website</a> for more information.

As always, please do not hesitate to reach out to us with any questions or suggestions you might have about our services and access. We can be reached by phone at (603) 868-6699 or email at <a href="mailto:durhampl@gmail.com">durhampl@gmail.com</a>.

Thank you for all your patience and support for the Durham Public Library during this time. We WILL get through this together!

Respectfully,

Sheryl Bass Library Director Durham Public Library