

Holliston Public Library Museum Pass Policy

Physical Passes to be Picked Up **3** Business Days in Advance

Paper Pass - Does not get returned after use

Isabella Stewart
Gardner Museum

Ecotarium

Physical Passes to be Picked Up **1** Business Day in Advance

Pouch Pass - Must be returned after use

Davis Farmland

Mary Baker Eddy Museum

Hall at Patriot Place

Mass State Parks

New England Botanic Garden at Tower Hill

U.S.S. Constitution Museum

Online Passes

New England Aquarium

Boston Children's Museum

Museum of Fine Arts

Museum of Science

Who Can Use Museum Passes?

At the present time, museum passes are purchased by Holliston Newcomers & Neighbors and the Friends of the Holliston Library. At the request of the Newcomers and the agreement of the Library Trustees (approved May 1990) *only Holliston Residents may book passes in advance*. All other patrons may use the passes *if available for the current or next day*. This policy is to give Holliston residents the greatest possible opportunity to use the passes.

Types of Passes:

1. Dated or undated paper passes are those that are *not returned to the library* and are to be used on the day of the reservation.
2. Reusable passes in plastic pouches *must be returned to the library* after use.
3. Digital passes are those where patrons use the online reservation system and receive an email or a promo code for them to print as their ticket for admission.

Updated 12/2023 – Amy Porter

Updated 7/2024 - Dora Messana and Katherine Timmons

Rules & Reminders:

- Patrons who live in Holliston may reserve passes in advance.
- Patrons who work in Holliston or hold Holliston barcodes but do *not* live in Holliston are not residents.
- Passes may be reserved online, in person, or by phone.
- The patron's library card must be in good standing in order to reserve passes.
- **One pass per family at a time.**
- A valid library card must be presented to pick up museum passes.
- Depending on the pass, it may be picked up no more than 3 days or 1 business day in advance. See above tables.
- Passes not picked up by 11am the day of use may be offered to other patrons.
- Physical passes must be returned immediately after use, before the library opens on the following business day. **There are no exceptions for these rules.**
- Passes may be returned in their plastic pouches in the book drop on the lower level.
- Patrons are asked to limit reservations to 2 passes per week in the spirit of sharing.

The library is not responsible for lost passes or for passes used on the wrong dates. The library is not able to call and remind patrons of their reservations or take the names of patrons in the case of a possible cancellation. Patrons will be reminded via text or email according to their preferences indicated when reserving passes using the online system.

Fines & Charges:

- No fine for overdue passes, but please return immediately after use.
- Patron will be charged the cost of the pass if lost.
- \$3 for lost pouch.