

# Joshua Hyde Public Library Hotspot Lending Policy

## Who Can Borrow a Hotspot?

Hotspot borrowers must have a valid CWMARS library card in good standing, and be at least 18 years old.

Only one hotspot from the JHPL, or any CWMars library, is allowed per household at any given time. Each hotspot will support up to 10 connected devices.

## For How Long?

- Hotspots may be borrowed for 2 weeks with no renewals.
- Hotspots must be returned directly to the library Main Desk, and may not be checked out again for at least a 24-hour period.

## Loss Or Damage

Loss of a hotspot or damage that makes the device unusable will incur a \$35 fee.

## Acceptable Use

- Borrowers will adhere to the library's internet acceptable use policy when using the mobile hotspot.
- While checked out, the hotspot remains the responsibility of the borrower. Borrowers should not lose control of the device by lending to friends or associates.
- Any attempt to alter the configuration of the hotspot is strictly prohibited and may result in loss of borrowing privileges.

## Procedures

### Hotspot Availability

- Hotspots may be reserved --just like a book-- through the library catalog, or by calling the library Main Desk at 508-347-2512 during normal business hours.
- Hotspots are not filtered.
- The hotspot should be picked up within 3 days, or it will be set aside for the next user.
- Hotspots should be returned to a library service desk. Do NOT place the hotspot in the book drop.
- Hotspots should be returned with the power cord, SIM card, battery and case to the Library in the same good working condition as it was when it was checked out.

**If the hotspot is not returned within 3 days after the due date, service will be turned off and the hotspot will become unusable.**

**If this occurs, the item will be placed in a "Lost" status on the borrower's card and the borrowing patron will be barred from checking out a JHPL hotspot for a period of 2 weeks from when the hotspot is returned.**

## Guidelines

A revocation of hotspot borrowing privileges may be appealed by written request to the Library Director.

## Disclaimers

The Library is not responsible for any files, data or personal information accessed/transmitted using the hotspot.

The Library will have no liability for direct, indirect or consequential damages related to the use of the mobile hotspots, including loss of data, or privacy invasions. Those who use the hotspots do so at their own risk and assume full liability for their actions.

Hotspot users are accessing the internet through the T-Mobile network, not the Library's network.

Illegal acts involving Library equipment or services may also be subject to prosecution.