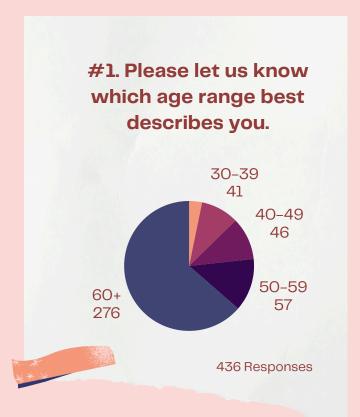
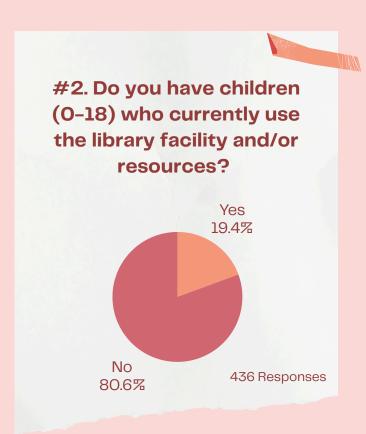
Community Survey Results

Our Strategic Plan Community Survey, conducted in February of 2024, received 443 replies.







300 250 #4. Where do you 200 150 go on a 100 regular/daily basis 50 to find out what's 0 relevision Redia Remsetter Mouth Calendars Material Community Calendars happening in the community? Check all that apply. 437 Responses

#5. If the Library were able to invest in one or more of the following, where would you like to see those investments made? Choose up to 3 items.

Increased technology instruction
Upgrades to Technology
Informal community gathering space
Increase the hours and days the library is open
Increased meeting space for use by the community
Private space for work, quiet study, teleconference, etc.
Outreach to those who have difficulty accessing the library
Flexible space that could be used for programs
More copies of new and "hot" books



427 Responses

#6. What, if anything, stands in your way or presents an obstacle to accessing the Library's programs and services on a more frequent basis?

Check all that apply.

Difficulty accessing the building (doors, stairs, restroom locations, etc.)

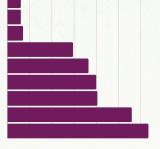
Technology is not current or what I need

Lack of transportation

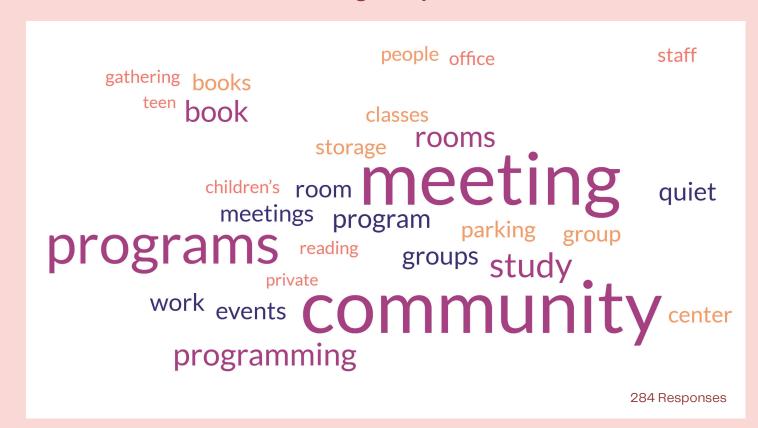
Lack of adequate space to read, study, or meet

Not open on days or during hours that fit my schedule
Lack of programming that is of interest to me
Lack of adequate parking

Lack of e-book and/or e-audiobook offerings Books or resources I would like to access are not always available



#7. This summer, KFL acquired 1 Fletcher Street, the red building that shares the parking lot with us. How do you envision KFL utilizing the space in the future?



#8. What is it that you value most about the Kennebunk Free Library today?*



*Interlibrary Loan was also a commonly listed item but due to the description of it using many different terms such as ILL, Minerva, and inter library loan, it wasn't highlighted in the above word cloud.

#9. Are there problems or issues you think the Library needs to address? If so, what?



#10. Please offer any other comments or suggestions here.

Answers here often duplicated answers to prior questions. The primary topics brought up were feeling a sense of community, an appreciation for staff and volunteers, and programs. There was a split among those who enjoy current programming and those who had additional recommendations.

160 Responses