HOTSPOT

Quick Start Guide

Massachusetts Libraries
BOARD OF LIBRARY COMMISSIONERS

Visit Meekins online :
meekins-library.org

or call us at (413) 268 7472

#LibraryHotspotMA

FREE WIFI HOTSPOTS

from your local library

The hotspot program is brought to you by the Massachusetts Board of Library Commissioners and your local library with funding from American Rescue Plan Act of 2021 as administered by the Institute of Museum and Library Sciences.

What's included in the pouch

- mobile hotspot unit
- AC Charger with cable
- Instructions for use

Turning On and Off

Press and hold the Power Switch for 3 seconds until you see the front display bcome on and say "Welcome".

Wi-Fi Name and Password

Press the power/menu button quickly while the display is on, to display the Wi-Fi Name and Password.

Connect your Device

From your Windows PC or Chromebook

- Left-click Wireless Network Connection on the taskbar to view available networks.
- Choose **Meekins Library** from the list of available networks.
- Enter the password: **BorrowWifi**

From an Apple Mac

- Choose Apple menu > System Preferences, then click Network
- Click Wi-Fi in the list, then click Advanced
- Choose **Meekins Library** from the list of available networks.
- If the network you expect to see isn't in the preferred networks list, click the **Add** button at the bottom of the list, then click **Show Networks**. Click the network you want to add to the list, then click Join.
- Enter the password: **BorrowWifi**

From an Apple Pad or iPhone, or an Android Device

- Go to Settings > Wi-Fi
- Choose **Meekins Library** from the list of available networks.
- Enter the password: **BorrowWifi**

Lending Rules

- The loan period is 2 weeks.
- Renewals are NOT permitted. The hotspot will be turned off when overdue.
- Please return to the library service desk. Do not place the hotspot in the book drop.
- Visit our website at meekins-library.org/Pages/Index/214871/mobile-hotspots for more information.

Charging

- The hotspot can run on battery or while plugged in using the included AC charger and cable.
- The battery will last approximately 8 hours.
- More attached devices will drain the battery more quickly.
- Use only the included AC Charger. Do not substitute.

Troubleshooting / Help

No signal or very slow?
Check the number of bars on the front display, move to a different location/room and see if signal improves.

If the hotspot doesn't work, or you have any technical questions, call T-Mobile directly at: **844-341-4834.** This number can always be found on the back of your hotspot.

If the hotspot is visibly damaged return it to the library desk. Report the nature of the damage to a staff person.

Tell Us What you Think

https://www.surveymonkey.com/r/MAHotspots

Disclaimer: The Library is not responsible for any files, data or personal information accessed/transmitted using the hotspot. The Library will have no liability for direct, indirect or consequential damages related to the use of the mobile hotspots, including loss of data, or privacy invasions. Those who use the hotspots do so at their own risk and assume full liability for their actions. Hotspot users are accessing the internet through the T-Mobile network, not the Library's network. Illegal acts involving Library equipment or services may also be subject to prosecution.