

NHLA-ITS Meeting Minutes

29 March 2023

The meeting was called to order at 10:35 a.m. virtual & in-person.

The meeting was attended by:

- Mat Bose, Concord Public Library
- Mark Glisson, Hooksett Library
- Nick Gagnon, Dover Public Library
- Amanda Alwyn, Laconia Public Library
- Jessica Carroll, Rochester Public Library
- Vicky Sandin, Rodgers Memorial Library (Hudson)
- Beth Kendall, Exeter Public Library

BitWarden

- Mark Demoed [BitWarden](#) for the group. Moved from LastPass after some of the service's recent security breaches. They are using the Enterprise version BitWarden.
 - Lots of security features like 2 factor authentication, security keys, etc.
 - 20% discount for education/libraries (pricing based on number of employees)
 - Open Source software
 - Mobile app & extensions for tablets, phones, etc.
 - Nashua and Lebanon Libraries also using the service

Wowbrary

- Mat demoed the [Wowbrary](#) service.
- Very affordable collection marketing tool (Concord, Hooksett, Hollis Social Library, etc. are using this tool)
- Customizable banner, news items, and automated posts for electronic materials and social media (Facebook, Twitter, Instagram and Pinterest).
- Widgets can be created to use on webpages as well.
- Once it is configured there is very little staff time required to maintain the service.

Other Stuff

- Buffer (free version) - social media scheduling platform that Concord is testing out as a replacement for the free version of Hootsuite.
- Library of Things ideas:
 - Outdoor Games: Jenga Blocks, Kan Jam, PickleBall Set, Corn Hole, etc.
 - Media Conversion: Dover has a popular VHS to DVD converter, Dover and Concord have Slide Scanners that are well used, external DVD drive, etc.
 - <https://www.wmur.com/article/nh-chronicle-libraries-arent-just-about-books-you-can-also-borrow-other-things/43179995>
- Laconia Public Library is starting a "memory cart" at their library that will be housed in their local history room. Gives access to media conversion tools in-house.

- Mobile Maker Space & Library of Things article:
<https://clevelandmagazine.com/in-the-cle/news/articles/local-libraries-are-redefining-what-it-means-to-be-a-community-resource-with-tech>

ITS Meetings & NHLA Planning

- We are planning an in-person meeting at the Manchester City Library to see their new A/V system. Details will be shared soon on the ITS Google Group.
- Programs for NHLA are all moving forward (Marketing for Small Libraries, Reading Technical Documentation, Easy AI, and eBike Bookmobiles), we hope to see many ITS members at the Conference!

Next Meeting: Wednesday, April 26th at Manchester City Library.

Meeting adjourned at: 11:20 a.m.