

NHLA-ITS Meeting Minutes

12 September 2022

The meeting was called to order at 12 p.m. virtual & in-person.

The meeting was attended by:

- Julie Perrin, Jaffrey Public Library (via Zoom - Meeting Owl)
- Mat Bose, Concord Public Library
- Mark Glisson, Hooksett Library
- Nick Gagnon, Dover Public Library
- Bobbi Slossar, NH State Library
- Kate Thomas Hampstead Library
- Nancy Ladd, Pillsbury Free Library
- Julia Lanter, Exeter Public Library
- Beth Kendall, Exeter Public Library
- Danny Lykansion, Pelham Public Library
- Please add your name & library below...

NELA Updates

- ITS section is hosting Nick Tanzi for a presentation called, **WOW Technology on a Budget**, on Sunday at the conference. Check out the [conference schedule](#) for more details.
- NHLA's Ad-hoc Publicity & Marketing Committee will be hosting a **marketing roundtable** on Monday at the conference.
- The **ITS Annual Meeting** will take place on Tuesday morning after NHLA's Annual Meeting.
- The ITS section is organizing a **gift basket** to be raffled off at the conference. The proceeds will be donated to NHLA. If you would like to contribute a tech item or money towards the basket, please reach out to the ITS Co-chairs (Mark or Mat).

The new [NHLA website](#) is live and the [ITS Section](#) is actively adding content. Please reach out to the Co-chairs if you have a resource to recommend, or content ideas.

Bobbi provided an update on the State Library's initiative to purchase [NED Robotic Arms](#) for library circulation. The project needs to go out to bid now so the project will be delayed.

[Jaffrey Public Library](#) and the [Concord Public Library's](#) bike bookmobile programs were discussed. Jaffrey has had great success working with their Parks & Rec department, and is now focussing on back to school events. The program has helped them create a more cooperative relationship with their Parks & Rec department. Concord hopes to launch their program this coming weekend at a Multicultural Festival in the City. ***These programs were made possible by ARPA funds.***

Hooksett Library launched their [after-hours lockers](#) for patrons to pick-up materials. 80 patrons have already signed up to use the service, and it has been live for about a month. ***This program was made possible by ARPA funds.***

Nick from the Dover Public Library mentioned that they are **starting a gaming program** using a Nintendo Switch. He asked how other libraries are securing components (i.e. controllers) and gaming systems?

Some suggestions included:

- Have patrons check them out
- Investigate the hardware at box stores that tethers items

Other libraries have used a model where teens bring in their own games to use with the library's gaming system (Hampstead Library). This discussion was a great follow up to the **Virtual Reality training event** preceding the meeting! The [Exeter Public Library](#) has a video game library for patrons and librarians that features gaming consoles, games, VR equipment, etc.

Julie from the Jaffrey Public Library mentioned [Quivervision](#) as an **augmented reality program** for libraries (children's programming).

Libraries discussed their **Library of Things** (Pelham Library, Hooksett Library, Hampstead Library, Jaffrey Library, Concord Public Library, etc.)

- Metal Detectors, Trail Cams, etc. have been very popular
- Suncook & Epsom Library may have information about insurance requirements for certain devices.
- Danny from the Pelham Public Library & Mat from the Concord Public Library mentioned that they are launching new Library of Things collections at their libraries.
- Some libraries are considering lending Cricket machines, but the process may be complicated (expensive, maintenance, learning curve, etc.) Jaffrey has a good setup for patron training and use at the library (2 Crickets).
- Julie mentioned having success asking the community for supplies (i.e. putting out a Facebook request for fabric for sewing, etc.)

[Dover Public Library](#) is working with UNH on a **touch screen computer to make interactive exhibits** that will also feature items from the collection.

[WiFi Hotspots](#) were discussed. These items have been popular with patrons traveling, working from home, etc.

- Kate from the Hampstead Library is reporting issues with the recently upgraded devices through Mobile Beacon / T-Mobile. Statistics have not been as good, devices not working with VPNs, etc.

- Mark from the Hooksett Public Library recommends setting up both networks on these devices 5ghz and 2.5 ghz (guest network).

Zoom Chat:

12:18:47 From Julie Perrin, Jaffrey Public Library, She/her to Everyone:

Quivervision <https://quivervision.com/>

12:49:57 From Julie Perrin, Jaffrey Public Library, She/her to Everyone:

Ryan Lopes (He/Him/His)

Senior Government Account Executive

Tmobile - Government

Direct: 425-331-7047 | Mobile 617-564-1313 |email: ryan.lopes1@t-mobile.com

Next Meeting: ITS Annual Meeting - Tuesday a.m. at NELA

Meeting adjourned at 12:59 p.m.