NHLA-ITS Meeting Minutes

12 September 2022

The meeting was called to order at 12 p.m. virtual & in-person.

The meeting was attended by:
 ● Julie Perrin, Jaffrey Public Library (via Zoom - Meeting Owl)
 ● Mat Bose, Concord Public Library
 ● Mark Glisson, Hooksett Library
 ● Nick Gagnon, Dover Public Library
 ● Bobbi Slossar, NH State Library
 ● Kate Thomas, Hampstead Library
 ● Nancy Ladd, Pillsbury Free Library
 ● Julia Lanter, Exeter Public Library
 ● Beth Kendall, Exeter Public Library
 ● Danny Lykansion, Pelham Public Library
 ● Please add your name & library below…

NELA Updates

- ITS section is hosting Nick Tanzi for a presentation called, WOW Technology on a Budget, on Sunday at the conference. Check out the conference schedule for more details.
- NHLA’s Ad-hoc Publicity & Marketing Committee will be hosting a marketing roundtable on Monday at the conference.
- The ITS Annual Meeting will take place on Tuesday morning after NHLA's Annual Meeting.
- The ITS section is organizing a gift basket to be raffled off at the conference. The proceeds will be donated to NHLA. If you would like to contribute a tech item or money towards the basket, please reach out to the ITS Co-chairs (Mark or Mat).

The new NHLA website is live and the ITS Section is actively adding content. Please reach out to the Co-chairs if you have a resource to recommend, or content ideas.

Bobbi provided an update on the State Library’s initiative to purchase NED Robotic Arms for library circulation. The project needs to go out to bid now so the project will be delayed.

Jaffrey Public Library and the Concord Public Library’s bike bookmobile programs were discussed. Jaffrey has had great success working with their Parks & Rec department, and is now focusing on back to school events. The program has helped them create a more cooperative relationship with their Parks & Rec department. Concord hopes to launch their program this coming weekend at a Multicultural Festival in the City. These programs were made possible by ARPA funds.
Hooksett Library launched their after-hours lockers for patrons to pick-up materials. 80 patrons have already signed up to use the service, and it has been live for about a month. *This program was made possible by ARPA funds.*

Nick from the Dover Public Library mentioned that they are *starting a gaming program* using a Nintendo Switch. He asked how other libraries are securing components (i.e. controllers) and gaming systems?

Some suggestions included:
- Have patrons check them out
- Investigate the hardware at box stores that tethers items

Other libraries have used a model where teens bring in their own games to use with the library’s gaming system (Hampstead Library). This discussion was a great follow up to the Virtual Reality training event preceding the meeting! The *Exeter Public Library* has a video game library for patrons and librarians that features gaming consoles, games, VR equipment, etc.

Julie from the Jaffrey Public Library mentioned *QuiverVision* as an augmented reality program for libraries (children’s programming).

Libraries discussed their *Library of Things* (Pelham Library, Hooksett Library, Hampstead Library, Jaffrey Library, Concord Public Library, etc.)
- Metal Detectors, Trail Cams, etc. have been very popular
- Suncook & Epsom Library may have information about insurance requirements for certain devices.
- Danny from the Pelham Public Library & Mat from the Concord Public Library mentioned that they are launching new Library of Things collections at their libraries.
- Some libraries are considering lending Cricket machines, but the process may be complicated (expensive, maintenance, learning curve, etc.) Jaffrey has a good setup for patron training and use at the library (2 Crickets).
- Julie mentioned having success asking the community for supplies (i.e. putting out a Facebook request for fabric for sewing, etc.)

*Dover Public Library* is working with UNH on a *touch screen computer to make interactive exhibits* that will also feature items from the collection.

*WiFi Hotspots* were discussed. These items have been popular with patrons traveling, working from home, etc.
- Kate from the Hampstead Library is reporting issues with the recently upgraded devices through Mobile Beacon / T-Mobile. Statistics have not been as good, devices not working with VPNs, etc.
- Mark from the Hooksett Public Library recommends setting up both networks on these devices 5ghz and 2.5 ghz (guest network).

**Zoom Chat:**

12:18:47 From Julie Perrin, Jaffrey Public Library, She/her to Everyone:

Quivervision https://quivervision.com/

12:49:57 From Julie Perrin, Jaffrey Public Library, She/her to Everyone:

Ryan Lopes (He/Him/His)

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**Next Meeting:** ITS Annual Meeting - Tuesday a.m. at NELA

**Meeting adjourned at 12:59 p.m.**