

## NHLA-ITS Meeting Minutes

22 February 2023

The meeting was called to order at 10:05 a.m. virtual & in-person.

The meeting was attended by:

- Julie Perrin, Jaffrey Public Library
- Mat Bose, Concord Public Library
- Mark Glisson, Hooksett Library
- Bobbi Slossar, NH State Library
- Caitlin Loving, Bedford Public Library
- Beth Kendall, Exeter Public Library
- Nick Gagnon, Dover Public Library
- Peter Appleton, Howe Library
- Danny Lykansion, Pelham Public Library
- Vicky Sandin, Rodgers Library/Hudson

### ITS Updates

- Mat reviewed the program proposals submitted by ITS for the Spring NHLA Conference, including a "Marketing for Small Libraries" program in conjunction with the ad-hoc Publicity & Marketing Committee; "ELI5 (Explain Like I'm 5): Artificial Intelligence & Future Implications" presented by Bobbi Slossar and Mark Glisson; and a potential program by Chuck McAndrews on the topic of how to read and interpret technology documentation.
- **Registration for the conference is now open!**
- Mat and Mark discussed efforts to contribute to the Publicity & Marketing Committee's discussion list - [request to join here](#).
- Next meeting will be an informal virtual meetup in March, followed by an in-person meeting at the Manchester City Library in April (more details coming soon).

### STEAM Toys, Maker Spaces, and Library of Things Items

- There was general discussion of the following items
  - Osmo and iPads (at the Jaffrey Public Library)
  - 3D Printer (several libraries)
  - Oculus (Portsmouth Public Library mentioned these devices being very popular in their [fun stuff to borrow collection](#))
  - Static electricity machine (Julie from the [Jaffrey Public Library](#) gave a brief demo of this cool STEAM toy)
  - Glow board engraver (Peter mentioned they have one of these at the Howe Library in their maker space) - made earrings, cutting boards, etc.
  - Ghost Detector (Mat at Concord Public Library mentioned seeing these on Amazon as a potentially fun addition to the [CPL's library of things collection](#)).

- Mark at the Hooksett Library identified their laser level, external DVD drive, etc. as popular items in the [HPL's library of things collection](#).
- Bobbi at the State Library reminded everyone that **NED Robotic Arm Trainings** (State Library) are now happening and you can [register for an upcoming session](#). Libraries that want to host the robotic arms this Spring must have a library staff member attend the training.

### Tech Training Topics

- Mark from the Hooksett Library mentioned that creating topics that are very practical has been his best approach. For instance, "How to Super Charge your Windows PC" and "Managing your Digital Photos".
- Mat from Concord mentioned creating group sessions that have a broad topic applicable to several library resources. Such as "Online Newspapers & Magazines" to feature U.S. Newsstream, NewsBank, Overdrive-Libby & Consumer Reports. Another topic idea is "Online Learning" to feature Universal Class, Transparent Language, Hoopla-Great Courses, etc.
- **Online Security** (mentioned as always being a popular topic)
- **Cutting the Cord** (Danny at the \_\_\_\_ library mentioned this topic attracted a crowd of 30 patrons recently!)
- Peter from the Howe Library arranges for one-on-one instruction by appointment at their library. Mark and Mat also do this and find it is easier for some basic instruction since group settings can lead towards many attendees of different computer knowledge/comfort levels.
- **"Introduction to the Cloud"** was discussed as a popular request by patrons. Several libraries have taught this class and have shared their documentation on the ITS Google Group.
- **"Travel apps/connecting to the Internet safely when abroad"** was discussed as a potential tech topic of interest to patrons.

### Other Tech Discussed

- Caitlin from the Bedford Public Library mentioned that they are purchasing the **Loop Sound System** for their auditorium, and Beth from the Exeter Library chimed in to say that they have this system as well and that it works very well.
- Mark from the Hooksett Library mentioned that they are migrating from LastPass to the [Bitwarden password manager](#) (25% discount for education). \$60 per user for Enterprise version.
- Peter from the Howe Library discussed their **"Zoom Room"** with 3 cameras working together. The room seats 70 - 100 patrons.
- Several libraries mentioned using a Chromebook/Box and Google Slides, to promote programming/library news on a large flat screen TV.
- [Owl Meeting Devices](#) were discussed
  - Julie discussed using it for hybrid classes and the app's options for adjusting the experience (i.e. locking on a presenter, or shifting to whomever is speaking)

- Mark discussed using it in tandem with multiple Owl devices for a larger space.
- Julie, Mark and Mat all agreed that they are very easy to use.

**Next Informal Meetup:** Wednesday, March 29th at 10:30 a.m.

**Meeting adjourned at 11:34 a.m.**