NHLA-ITS Meeting Minutes

25 January 2023

The meeting was called to order at 10:05 a.m. virtual & in-person.

The meeting was attended by:
- Mat Bose, Concord Public Library
- Mark Glisson, Hooksett Library
- Nick Gagnon, Dover Public Library
- Christine Friese, Portsmouth Public Library
- Nancy Ladd, Pillsbury Free Library (Warner)

Bright Sign/Bright Author
- Nick in Dover discussed the virtual display efforts they made with a touch screen display/software in conjunction with UNH Extension.
- BrightCloud might be an option for cloud updating.
- Perhaps a meeting in Dover in August to see a demo?

Discussed Maker Space/Library of Things
- Dover is circulating a Trail Cam, Metal Detector, etc.
  - Infrared Tools for Building
- Hooksett has close to 30 items in their LOT
  - Has a laser thermometer, external optical drives, etc.
- Concord just launched a collection: https://concordnh.gov/1365/Library-of-Things
- Hooksett is lending LEGO kits and discussed the logistics.
- Portsmouth is lending a Go Pro Camera, (3) Oculus virtual reality headsets, a variety of kits, sewing machines, etc.
  - Would like to circulate more items but need space, logistical concerns like cleaning, etc.
- Pillsbury Free Library has a sewing machine patrons come to the library to use.
  - Mentioned that local groups (4H, Girl Scouts, Boy Scouts, etc.) may be a source of help getting a sewing program started.
- Sustainability and “trying before buying” are good marketing approaches for these collections.

Password Managers & Security
- Hooksett is using LastPass and has had a good experience
- Portsmouth & Dover are interested in Password Managers and potentially having all staff on the same product.
- Concord staff are not currently using a password manager.
- Nancy brought up two-factor authentication and authenticator apps.
- Biometric and pass codes for devices are newer trends in security.
ITS Meetings & NHLA Planning

- February’s meeting is at the Jaffrey Public Library. Wednesday, Feb. 22 at 10:30 a.m.
- Discussed future in-person/hybrid meetings at Manchester, Concord and Dover.
- Mat in Concord submitted two conference proposals. One for *Marketing for Small Libraries*, and another for *Word on the Street - Outreach by eBike*.
- Mark is working on a proposal for website analytics.

Chat Transcript:

10:51:00 From Mat to Everyone:
   HI Christine, can you hear us alright?
10:53:25 From Mat to Everyone:
   Here is our library of things collection we just launched:
   [https://concordnh.gov/1365/Library-of-Things](https://concordnh.gov/1365/Library-of-Things)

10:56:24 From Dover Public Library Events to Everyone:

11:12:00 From Dover Public Library Events to Everyone:

11:15:22 From Dover Public Library Events to Everyone:
   This would be something very interesting to us at Dover, maybe a discussion at NHLA meet?

**Next Meeting:** Wednesday, February 22nd at 10:30 a.m. in-person at Jaffrey Public Library with an online Zoom option to attend as well.

**Meeting adjourned at:** 11:35 a.m.