

NHLA Annual Report : Committee

Committee: URBANS

Key developments this past year:

URBANS remains active with our monthly meetings including programs on relevant issues facing public libraries in our state. In 2013 we had the following programs:

- How to assist and provide services to the homeless and mentally ill at our libraries. Guest were Susan E. Howland, Director of Homeless Services for the City of Manchester/Granite United Way and Kenneth Snow of the Mental Health Center of Greater Manchester.
- Transparent Language Demo which led to implementation of this service at many of the libraries.
- Marketing Showcase highlighting the numerous ways we all promote library services to our public.
- Staff Succession Planning for our libraries presented by Mary Ann List.
- Legal issues facing libraries especially regarding the state's weapon law. Presented by Laconia Police Chief Chris Adams and Captain Rich Simmons.
- A Stress Reduction Acupuncture program of Monadnock Family Services was held at the October meeting.
- And finally URBANS co-sponsored with the Hillstown Coop a Strategic Planning Boot Camp on September 11th with Nancy Davis of the Ivy Group at the Manchester City Library.

We also welcomed the Goffstown Library to the URBANS fold during this past year. The election of new officers will be held on December 13th, 2013 and planning will begin for our 2014 programs.

Respectfully submitted,

Denise van Zanten

Library Director- Manchester City Library

Chair, URBANS