WELCOME TO:

What is hoopla?

hoopla is a digital streaming service that offers users access to thousands of videos, music albums, eBooks eAudiobooks, and eComics.

What is required to create an account?

- An active Sharon Public Library card
- A computer or smart device/tablet with an internet connection
- A valid, accessible email account

How many borrows does hoopla offer?

- Courtesy of SPL, each patron has 5
 borrows per month.
- The borrows limit refreshes on the 1st of every month.
- Unused borrows do not roll over to the next month.

How long are hoopla borrows?

Loan periods are assigned by hoopla and may vary, depending on the publisher:

- eBooks: 21 days
- eAudiobooks: 21 days
- eComics: 21 days
- Music Albums: 7 days
- Most Videos: 3 days

Frequently Asked Question

"I have remaining borrows this month. Why is hoopla stating I am unable to borrow an item?"

- hoopla operates on a pay-per-view system, meaning that SPL pays a fee every time an item is borrowed. Therefore, in addition to the monthly 5 borrows limitation, there are also monthly and daily *budget* limits.
- If you have remaining borrows, but are unable to borrow an item, wait one day for the daily budget cap to reset.

Additional Questions?

Contact the Reference Department at:

- reference@sharon.ocln.org
- (781) 784-1578 x1422 or x1429



11 North Main Street Sharon, MA 02067 (781) 784-1578

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hoopla User Guide





Create a hoopla Account

Search and Manage Titles

hoopla Tips & Tricks

1. Access hoopla

- On a computer, go to <u>hoopladigital.com</u> and click 'Get Started!'
- On a **smart device**, download the free hoopla app via the device's app store.

2. Select your Library

Type 'Sharon' into the search bar and select Sharon Public Library

3. Log In With Your SPL Card

- Type in your 14-digit SPL card number and PIN; the default PIN is 'OCLN'
- Please contact SPL if you need to reset your PIN.

4. Create a hoopla Account

- Enter a valid email and choose a password for your new hoopla account.
 - You will use these credentials to log into your hoopla account in the future.

5. Click 'Sign Up' - and enjoy!

Did you know?

All hoopla content is **available immediately**! There are no waitlists nor holds.

Q Search for a Specific Title or Author

- Use the search bar to search for a particular item by title or author/artist.
- Use Advanced Search to search by additional fields (ie. language, ISBN).

OBrowse a Genre or Collection

- On a **computer's web browser**, select *Browse* to peruse the collection via format.
 - Once a format is selected, you may scroll down a bit to further filter by *Genres and Collections*.
- On a smart device's hoopla app, select Books, Videos, or More at the bottom menu to begin browsing; each category has various tabs of different format options.
 - Once a format is selected, you may scroll down a bit to further filter by *Genres and Collections*.

To Borrow or Renew an Item

- **Borrow**: Select the title, and then click the blue Borrow button. The item will now appear in your *Currently Borrowed* section.
- **Renew**: hoopla does not renew items. Simply borrow it again*!

*Counts as another borrow.

Favorites

- Save items you may be interested in borrowing at a later time!
- To 'favorite' an item, click the heart icon within the item's record.
- Access your saved list anytime within the *Favorites* section of *My Hoopla*.

Are you an active member of other libraries that offer hoopla?

- hoopla does not save multiple library cards on file.
- To switch the active card, first go to Settings > Library. Then, search for your library and enter your card number/PIN to re-login; hit 'Save.'

Watch hoopla videos/films on your TV via a Roku device

 Tired of watching hoopla on a small screen? Watch it on your TV by logging into the hoopla app via one of our circulating Roku devices (available at the Adult Circ Desk)!

hoopla Kids Mode



- Turn on Kids Mode to see content recommended for kids ages 12 and younger.
- Keep it safe! A PIN can be set by parents as a requirement to leave Kids Mode.