



Southborough Library Circulating Wireless Hotspot Lending Policy

Policy Revised & Approved 11.18.22

The Southborough Library offers the loan of a mobile Wi-Fi hotspot to patrons ages 18+, limited to one hotspot per cardholder per 3-week loan period. These devices are purchased through the [Mobile Beacon for Nonprofits](#) program. Up to 10 devices can be connected to a hotspot at a time.

- Library cardholders in good standing may check out a circulating wireless hotspot for 3 weeks. There are no renewals on circulating wireless hotspots.
- Holds cannot be placed on hotspots. They are available on a first-come, first-served basis.
- Presentation of a library card or photo ID is required to check out a hotspot.
- The circulating wireless hotspot must be returned to the Southborough Library. Hotspots must be returned inside at a circulation desk. Patrons cannot return in the Book Drop.
- If overdue, the fine is \$5 per day, with a maximum fine of \$100. Overdue or damaged hotspots will be deactivated and the full replacement cost of \$120 will be charged to the cardholder's account.
- Users agree to conform to and follow the Southborough Library's Internet Use Policy, and abide by Local, State and Federal Laws.
- Users understand that open, unsecured wireless network "hotspots" are freely and easily accessible and are unsecure. Users understand that the service provider, Library, and their officials and employees are not responsible for, and will not be held responsible for, any files, data, confidential or personal information accessed, transmitted, lost or damaged as a result of using the hotspot.

In order to promote and facilitate access of this service to all Southborough Library patrons, users must wait 24 hours before borrowing an additional hotspot upon return. Only one circulating wireless hotspot can be checked out per library card at a time.

Directions:

Connect your Wi-Fi device to the Mobile Hotspot

1. Power on the mobile hotspot (hold the power button for 3 seconds).
2. On your computer or other device, search for available Wi-Fi networks* and select network name (SSID, ex. **Franklin T10 2838**).
3. Enter password: Password will come up on the screen of the hotspot.
4. Wait. It can take 2-3 minutes for the devices to sync and connect to the cellular network.

This 4G hotspot runs on the T-Mobile network, so service depends on availability of network, your location, and your device's specifications.

*How to find available Wi-Fi networks:

- From a Windows PC: left-click Wireless Network Connection on the task bar to view available networks. Choose the SSID from the list of available networks.
- From a Mac computer: Select System Preferences -> Network -> Airport. Click Advanced to choose SSID from the list of available networks.
- From an iOS device: Settings -> Wi-Fi. Choose SSID from the list of available networks.
- From an Android device: Settings -> Wi-Fi settings. Choose the SSID from the list of available networks.