

**2012 COMMUNITY SURVEY REGARDING LIBRARY SERVICES:  
COMMENTS IN RE FACILITY, GENERAL KUDOS  
(Extracted from 12 pages of comments)**

- The library is already a great place. The staff are wonderful people who are helpful and take an interest in you and your interests over time. My favorite place in town. If it got too big it might lose some of the cozy comforts and personal attention. I hope not. Everything is rushed today. It is nice to have a place where one can be at one's own pace.
- I've been a patron of the library for more than twenty years
- All in all, I'm very grateful that the library is there!
- I think this library is one of the best libraries in this area. We are so fortunate to have so many focused, professional people working at the library.
- The Wadleigh is fine, excellent library. A wonderful resource. It needs additional physical space.
- I would love to see those selections expand. I think the library could be twice the size that it is to serve the needs of our town that has grown so much in recent decades, but we will continue to support it regardless.
- CAFE!
- I love our local Milford Public Library!
- The library is a true gem!
- The bathrooms could be enlarged, for as much foot traffic as there is in peak hours, the current limited facilities seem to not be adequate for the whole library.
- I love the library! I just REALLY wish that it had an eating place, because that would make it soooo cool.
- nice place
- WE LOVE OUR LIBRARY
- I wish there was more LIGHT in the book area of chapter books for the older kids... it's outside of the children's room in the corner. A few places to sit would be nice over there so "tweens" had their own place to hide and read. It's kind of a dark and unappealing area and actually hard for my old eyes to even find a book with my son.
- I love the library. I have even used it for shelter during power outages!
- My family has thoroughly enjoyed the library, staff and services. Thank you for all.
- My kids and I are always at the library several times a week for any number of reasons. It's more or less our second home, but with more activities to participate in.
- Or maybe now that you can have books waiting for us, you could install a drive through window! ;-)"
- i have experienced the Manchester library where there is a cafe and is a nice place to hangout and spend time with other people.
- I am very pleased with our library.
- I love the Milford Library!
- We would use the library more if it were more convenient. Parking is sometimes a problem and driving in and out of the property is a problem.
- Your facility is super, particularly the staff. There is no request I've ever made that they don't entertain and usually resolve. My only area of improvement is that you stock more non-fiction books

- I love our library. Like anything, with more money more could be done. I find that I would like to see more audio books. I do attend meetings at the library and appreciate the space being available. I think a bit more seating would be appreciated.
- I have enjoyed every trip to the library as has my family.
- I like the library. The resources are more than can fit into the location
- The library was one of the reasons why we moved to Milford.
- The library was always a very comfortable, cozy place.
- Would love to see a larger meeting room with a higher ceiling so that slide shows could be more easily seen by those not in the front row.
- We feel very blessed to have such a wonderful library with such wonderful staff here in Milford. Many kudos to you all!
- I've enjoyed this library for years past and many more years to come!
- Thank you for all you do for the community!
- I love the library. The staff keeps the library functioning, safe, and a great place to visit for books or for work space.
- I think the Library is a great place - I love going there.
- You folks do a great job. The library is a tremendous resource for the citizens of this and nearby towns.
- the library is a great place to be
- I think that too many people use the parking area when they are not using the library
- Wadleigh is absolutely the top library in the area - best staff, best quality of service, etc. Tried them all, and you're the best.
- Too many teens loitering in mid afternoon hours.
- I feel that the library is a great place to come to do all different things but there are a lot of small and large improvements the library should make. Overall it is pretty good
- The most frustrating thing for me about using the library is frequent congregating/conversation around the computer area while I (and others) are trying to concentrate and/or work.
- Would like to see a large expansion in the number of items available
- Has the library considered including or formalizing a future Milford Community Center function within the library's scope of business? The thought being that this would be a joint venture with other Town and Community organizations (i.e. Recreation Department & Commission, Milford Area Seniors, etc)
- I would love a bigger selection of board books for your youngest patrons
- Please, don't waste money on a cafe. Just more books!
- Wadleigh is a great library. The staff are usually fabulous. My biggest complaint is that the selection of books is very small. There have been many times I have gone in looking for items that they don't have. Sometimes they can get them in from other libraries, other times not. I would like to see a bigger selection and more copies of popular books so the wait list isn't so long.
- Could not live without milford library
- I value the library very highly as part of the Community for me and my family. Overall, it is excellent. Online options recently are great too.

- If this survey is simply a means to shove a new facility down the throats of the taxpayers (like they did with the ambulance) I will be very angry
- Too many teenagers hanging around in the library
- The library is awesome, yay library!
- People more than facilities or materials make the library.
- I have been using the library for 20+ years.
- Since I moved to Milford five years ago I have found the Library to be a strong source of community for me, I do not get around as easily now and the Library provides me with somewhat easy access to book club and the friends I have developed through book club.
- the parking is awful,
- I think you all do a great job and make the best with the space, budget, and resources available to you!! I HEART my library.
- Sometimes it is hard to find parking due to downtown parking using all the parking in front of the library or in the library parking.
- I feel overall the Milford Library is a very good facility. It is clean, well-lit, and provides much needed assistance to the citizens of Milford
- (under satisfaction with facility and grounds in the parking section patron wrote "Shortage")
- I have always felt the Wadleigh to be fantastic!
- People and venues are great!
- Library needs more seating
- Children's area could be brighter and larger
- Parking is an issue due to high volume of patrons.
- Teen area is small and it would be nice to see a larger variety of books
- more quiet areas for sitting/problem? people sitting on floors
- Place enclosed for people w/ disabilities for quiet time - @ ADA
- This is a vital town resource that should receive more support.
- Teen area needs expansion