

Welcome to **hoopla**

FAQs:

What is Hoopla?

Hoopla is a digital streaming service that offers users access to thousands of videos, music albums, eBooks, audiobooks, magazines, and comics.

How does it work?

Sign up with an active library card and email address, and start borrowing! Each month you'll receive a 5 item allowance, letting you borrow up to 5 titles on your account. This number is viewable on a tablet or monitors when signed in, but not on a mobile phone. As you borrow, the number will change to reflect the number of titles you have remaining for the month.

How long can I borrow?


Borrowed titles will automatically return themselves, no action is needed on your part. Lending periods are assigned by Hoopla; some of these may vary depending on the publisher:

- eBooks 21 Days
- Audiobooks 21 Days
- Comic Books 21 Days
- Music 7 Days
- Magazines 7 Days
- Videos 3 Days


What you need to get started:

- An active Wareham Free Library card
- A computer or mobile device with an internet connection
- A readily accessible email account

If you like




you'll want to try...



59 Marion Road
Wareham, MA 02571
www.warehamfreelibrary.org
(508)295-2343


<http://www.warehamfreelibrary.org>

hoopla
one app. one tap.
everything for everyone.



Instantly borrow free digital movies, music, eBooks, and more, 24/7 with your library card.

Your Hoopla User Guide





Setting up your account:

You can use Hoopla from a computer or mobile device.

If using a computer:

- Visit hoopladigital.com and click "Get Started!"

If using a mobile device:

- Download the free Hoopla app using the app store on your mobile device

Both computer & mobile:

- Create an account by selecting your home library from the dropdown menu
- Enter your library card number when prompted (all 14 digits without spaces)
- Enter your PIN (4 digits, typically the last 4 of your phone # of record)
- Enter your email address and confirm it.
- Create a password for the account
- Click "Sign Up" to make it official

Borrowing Limits in Hoopla:

Hoopla operates on a "pay for play" schedule, meaning the library pays a fee for each item borrowed. Because of this, it's necessary to set monthly limits on borrowing.

Checkout limits are reset on the 1st of each month. Unused checkouts do not "roll over," but rather are redistributed among users the following month.

Finding a Title in Hoopla:

Once you're signed in you can browse Hoopla's collection of eBooks, audiobooks, videos, and music.

- Use the search bar to look for a particular author or title, or browse by category
- Click on the picture or title of an item to see more details

Checking out a Title in Hoopla:

All Hoopla titles are available immediately—there is no wait!

- Click the blue "Borrow" button and the title will be transferred to your "Borrowed" tab where you can access it
- You can stream your material using the Hoopla website or mobile app
- If you'd like to access material later without worrying about internet access, you'll need to download the item to your device by clicking the blue "Download" button

Please note: "Downloading" may use data on mobile devices. To prevent this, make sure you're connected to Wi-Fi before beginning the download

Need A Little Help?

You can also make an appointment for a 1:1 help session by calling
(508) 295-2343 X1012

Renewing Titles:

Hoopla does not have a "Renewal" feature; however, you can re-check out the book immediately after your loan period expires provided that you still have "borrows" remaining for the month. There is no wait nor HOLD to place.

You may determine how many checkouts you have remaining for the month by checking the "MY HOOPLA" page below the scrolling title/picture graphic.

Returning Titles Early:

You can return titles early if you have finished with them; but, please note that returning titles early will not affect your monthly limit.

- Click on the item you wish to return
- Once you're on the page for that item, scroll down until you see the option to "Return Now"
- Click the link to return your item early

If you choose not to return your items early, they will simply disappear from your "borrowed" tab when the due date has passed.

enjoy!