## **2020 Strategic Plan Activities**

### **STRATEGIC GOAL 1 Building Toward the Future**

- Develop spaces that fit the diverse and ever-changing needs of our community
  - Complete an updated Request for Qualifications for architects to be sent out ~
    Completed
  - Engage specific constituencies to determine community needs ~ Carry over to
    2021

#### STRATEGIC GOAL 2 Center for Learning and Connecting

- Increase inclusivity and access to services and resources that the library provides
  - Add or improve bilingual and ADA-compliant signage ~ Completed
- Provide programming and collections that appeal across segments of the Whitewater community Providing storytime and other programs virtually
- Provide welcoming, safe, and comfortable spaces throughout the library, both in the physical library and virtual library spaces
  - Install new lighting to replace vault lights Postpone until library project begins?
  - o Install new carpet Postpone until library project begins?
  - Complete the Department of Public Instruction Inclusive Assessment with the assistance of Bridges Library System staff~ In process; carry over to 2021

## STRATEGIC GOAL 3 Engaging and Effective Communication

- Increase awareness of all the library does and offers ~ Carry over to 2021
- Share community stories to highlight the needs and opportunities in Whitewater
  - Purchase a Listening Station and plan with Makerspace and Programming Librarian a series of events to collect oral history ~ Carry over to 2021
- Develop library advocates to promote the value of the library
  - Create a marketing campaign that highlights community members on our webpage ~ Carry over to 2021

# **STRATEGIC GOAL 4 Strengthening Partnerships**

- Cultivate partners to support the library's mission ~ Carry over to 2021
- Create an environment to help other groups and organizations find ways to collaborate

- Contact local organizations about projects they would like assistance with and publicize those projects to match them with organizations that would like to help
   Carry over to 2021
- Partner with schools and other organizations and groups to provide safe spaces and learning opportunities for school age children in the community
- Explore possibility to get Americorps staffing for summer event assistance ~ Carry over to 2021
- Explore ways to increase engagement and involvement in the city
  - O Meet with city staff to explore ways to promote city services through the library.
    - ~ Carry over to 2021